



Employment Opportunity Profile

Social Worker
Full-time position



3807 Lancaster Ave., Philadelphia, PA 19104
friendsofalphacare.org | alphacarephilly.org
215.546.8686 | office@alphacarephilly.org

Missional Overview

AlphaCare seeks to [empower pregnant women and families](#) by providing health and social services and serving as a bridge to community resources. Ministering for over 40 years, this well-established Philadelphia non-profit envisions a Philadelphia community where everyone experiences [hope, health, and healing](#).

To that end, AlphaCare provides [medical services](#), including lab-level pregnancy testing and limited obstetric ultrasounds, [social services](#) and [community resources](#). Providing all services free of charge, AlphaCare strives for excellence in quality of care.

While the main office is in [West Philadelphia](#) on Lancaster Avenue, in 2016 AlphaCare added a [Mobile Medical Clinic](#) (MMC). The MMC, fully equipped with ultrasound, serves patients in different locations throughout the city. This allows AlphaCare to reach more patients in their own communities.

AlphaCare seeks to be inclusive in our search for and integration of staff, volunteers, board members, and financial partners. We do this to acquire a wide range of skills, experience, and insight to best meet the needs of and serve our diverse client population. Each staff member brings a unique perspective and background, while all share a commitment to pro-life and Christian core values. When you join the staff at AlphaCare, you are joining a team [dedicated to making a difference](#) in the Philadelphia community.

Services at AlphaCare begins when women reach out due to concerns about a possible pregnancy. They schedule an appointment for a free pregnancy test and ultrasound to confirm their pregnancy. During this medical appointment, women have the opportunity to speak with a medical professional in a safe space, allowing them to express their concerns about being pregnant. After the appointment, a staff member follows up to check in and offer additional assistance. Women, who come for medical services, have the option to enroll in the Social Services program, where they can receive ongoing case management and support throughout their pregnancy and after they deliver.

Position Summary

The [Social Worker](#) is a pivotal role at AlphaCare providing ongoing support to women. Getting to connect with patients frequently by acting as the Clinic Assistant during medical appointments and by doing medical follow up calls, the Social Worker gets to build relationship with patients and invite them into the Social Services program. Once enrolled, clients meet regularly with a Social Worker to learn about pregnancy and parenting, get connections to vital resources and programs, and work on setting and reaching goals. By working consistently and closely with our clients, the Social Worker extends AlphaCare's mission of providing hope and help for each woman we serve in a very tangible way.

Duties and Responsibilities

Clinic Assistant

- Serving alongside the Nurse Sonographer in both the office in West Philly and on the Mobile Medical Clinic setting throughout the city.
- Prepare the examination area for pregnancy tests and ultrasounds and cleaning-up after each appointment.
- Be present and offer support to patients while the ultrasound is being performed
- Assist the Nurse Sonographer with maintaining client charts and entering client data utilizing the organization's electronic database.

Medical Appointment Follow-up

- Responsible for Medical Appointment Follow-Up by contacting clients, who have had a medical appointment at AlphaCare, to allow for continued support and care as needed, specifically offering enrollment in the Social Services Program.
- Maintain accurate client notes and records within the electronic database for Medical Appointment Follow-Up in order to thoroughly document client outcomes and enrollment in the Social Services program.

Client Services/Case Management

- Demonstrate understanding of trauma and suffering to meet clients with grace, compassion, and professionalism.
- Assess the physical, emotional and spiritual needs of the clients to promote optimal health of mother and family in the prenatal and postpartum periods.
- Empower clients to set personal goals and assist them in progression toward these goals.
- Maintain accurate client notes and records within the database to evaluate and document client progress.
- Identify and coordinate referrals to services with the client's community.
- Manage client group programming, including Community Mom's Group and Trauma Healing workshops.

Qualifications

Required

- Enthusiastic embracing of AlphaCare's vision, mission and statements of doctrine and purpose
- Demonstrate understanding of trauma and suffering to meet clients with grace, compassion, and professionalism
- High degree and range of cultural humility
- Ability to interact with ease and grace with diverse personalities and situations
- Flexibility, multi-tasking and willingness to perform additional tasks as assigned
- Ability to follow policies and protocols for appointment scheduling and operations
- Bachelor's in Social Work

Additional desired skills

- Foreign language ability (Spanish preferred)

AlphaCare is an equal opportunity employer. We aim for a diverse and inclusive workplace, and candidates from diverse backgrounds are strongly encouraged to apply.

Employee Benefit Highlights

- Separate Paid Time Off (PTO) and paid Sick Leave
- Paid individual retreat days for mental, spiritual, and physical rest
- Retirement fund with employer matching contributions up to 3% upon completion of first year of employment
- Health insurance coverage for employee and 40% coverage for family members
- Two months paid sabbatical after seven years of employment

Interested applicants, please email
resume and cover letter to
AlphaCare at office@alphacarephilly.org.